

University Hospitals Healthy At Home Virtual Clinic

INFORMATION FOR PATIENTS

Following your recent hospitalization or ED visit, you have been referred to the UH Healthy at Home Virtual Clinic. This program does not replace any regularly scheduled doctor visits or outpatient testing appointments. Patient expense may vary. You can choose to unenroll at any time.

As you transition from hospital to home, you will likely have many questions, such as:

What can I do to avoid hospitalization again?

What medications am I on now and why?

What follow-up care will I need?

What assistance do I need with food, shelter and transportation?

Our virtual clinic is designed to lessen your stress during this transition by answering all these questions and more. You will be followed by our specialized team of healthcare professionals for 14 – 30 days (or more) who will provide the following services:

- 24/7 nurse access
- Daily nurse calls
- Pharmacy medication review
- Virtual physician and specialty care visits
- In-home medic visits as needed
- Social work interventions to connect you with community resources
- Follow-up appointment scheduling

Questions?

Call the UH Healthy at Home Virtual Clinic nurse line at **216-844-2200**.

Our nurses are available 24/7 to discuss your care or any concerns that you may have.



Click or scan the QR code for more information on
new internal Healthy at Home Virtual Clinic website.

